

Certified Public Manager Program

	Leadership	Communication	Results Focus	Managing Performance	Problem Solving	Customer Focus	Job/Program Knowledge
Level III							
MBTI & Comm		X		X			
Challenges for Public Managers	X				X		
Manager as Facilitator				X	X	X	
Managing Your Workforce				X			
Effective Presentations		X					
Effective Writing		X					
Problem Solving/Decision Making					X		
Book Presentation		X		X			
What Great Managers Do	X		X	X			
Level IV							
Politician in State Government		X	X			X	
Organization as Culture			X	X			
Negotiation & Mediation		X			X	X	
Research & Analysis					X		
Administrative Law & Rule Making			X				
Legislative Protocol		X				X	
Employment Law				X			X
Legislative & Budget Process			X				X
HR in the Public Sector			X	X			X
Leadership	X						
Project Mgmt/Project Orientation			X		X		
Level V							
Personal Mastery	X	X					
Mental Models	X	X					
Emotional Intelligence	X	X		X			
Team Learning				X			
Shared Vision	X	X					
Systems Thinking			X		X		
Report Writing		X					
Organizational Communication		X	X			X	
Level VI							
Applied Ethics	X						
Critical Thinking					X		
Principles for Partnership		X	X			X	
Awareness to Action	X	X					
Organizational Transformation	X		X			X	